POWERING YOU WITH TIME-SAVING TECHNOLOGY

Streamline your Adviser Service Fee arrangements with OneAnswer

OnePath is committed to powering you with better, easier and smarter solutions. That's why we're enhancing OneAnswer's online functionality to help you streamline the management of your Adviser Service Fee (ASF) arrangements.

OneAnswer's new ASF form will allow you to establish, amend or cancel a one-off or ongoing ASF arrangement, all online and all in under 3 minutes – saving you valuable time and effort.

To start streamlining your ASF business needs just follow these four simple steps.



Log into Account access and search for your OneAnswer client.



Select 'Transaction options' and click on 'Adviser Service Fee Maintenance'.



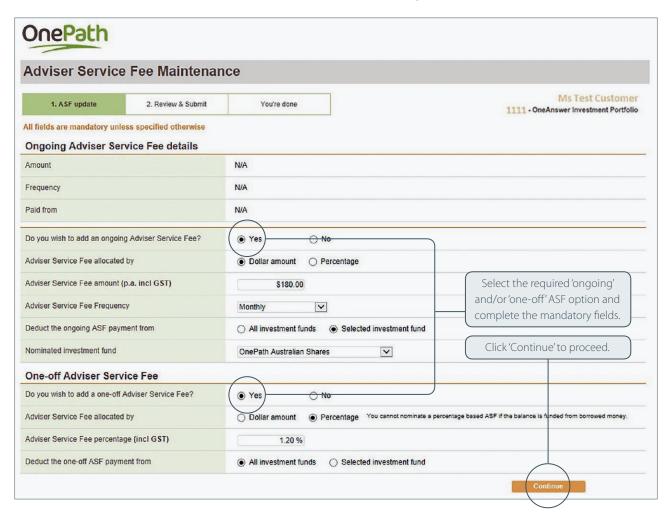
Complete the new ASF form.

Your new ASF online form has in-built smarts to ensure you are only asked to complete questions relevant to your client's situation.

This means that if your client has an existing ongoing ASF in place, you will only be asked if you would like to update or cancel the existing ongoing ASF. If your client does not have an existing ongoing ASF in place, you will only be asked if you would like to add a new one-off or ongoing ASF.

Select the required 'ongoing' and/or 'one-off' ASF option and complete the mandatory fields to 'Continue' to the 'Review & Submit' screen.

Note: the form will only allow you to proceed once all mandatory fields are completed.





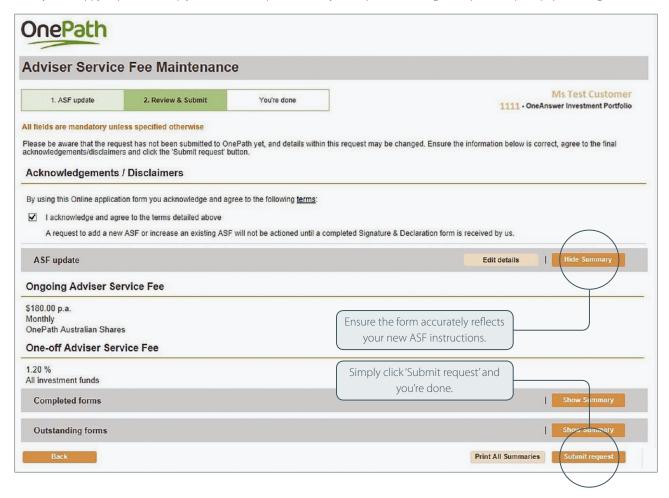


Review and submit your ASF instructions.

Review the form to ensure it accurately reflects your ASF instructions. If required, you can select the 'Back' or the 'Edit details' button to make changes to your instructions.

Note: if you're establishing a new or increasing an existing ASF, you will be required to obtain your client's signature. The request will appear under the 'Outstanding Forms' section and will not be actioned until we have received the signed declaration. A signature is not required when cancelling or reducing an existing ASF arrangement.

Once you're happy to proceed, simply click 'Submit request' to have your request sent 'straight-to-queue' for prompt processing.



More OneAnswer technology enhancements coming soon

With our renewed commitment to powering you, this is just the start of more OneAnswer platform efficiency enhancements to come. For more on our new ASF online form, please speak to your OnePath Business Development Manager or your Business Implementation specialist.

This information is provided by OnePath Custodians Pty Limited (ABN 12 008 508 496, AFSL 238346, RSE L0000673). This information is of a general nature and is intended for the use of advisers only and it is not to be given to potential or existing investors. It is current as at February 2020 but may be subject to change. Updated information and full product information including fees, charges, terms & conditions is available free of charge by contacting Adviser Services on 1800 804 768. This publication has been prepared without taking into account a potential investor's needs, financial circumstances or objectives. Before making a recommendation based on this publication, you should consider its appropriateness based on your client's needs, financial circumstances and objectives.

