

# INTEGRA SUPER

## TRANSACTION FREEZE

To ensure the smooth transition of your Integra Super account to ANZ Smart Choice Super for employers and their employees (ANZ Smart Choice Super), transactions on your Integra Super account will be suspended for a short period of time.

The freeze period will start progressively and we **won't** be able to process certain transactions and make changes to your Integra Super account from the dates detailed in the timeline below.

However, we'll continue to accept contributions and rollovers in after 3 June 2022, which will be redirected to your ANZ Smart Choice Super account (refer overleaf for more information).

The freeze period will end on **Monday 13 June 2022** when the normal processing of transactions and changes in your new ANZ Smart Choice Super account will start.

### Affected transactions



## WHAT DOES THIS MEAN FOR YOU?

There are some important cut-off dates and times for you to consider if you wish to transact and make changes to your Integra Super account before it's transitioned to ANZ Smart Choice Super:

- by **5pm (AEST) Friday 20 May 2022** – to apply for new insurance cover, make changes to your insurance cover, or request an insurance quote.
- by **5pm (AEST) Wednesday 1 June 2022** – to make an investment switch.
- by **5pm (AEST) Friday 3 June 2022** – to transact\* and make all other changes to your Integra Super account (other than personal details not requiring proof of ID).
- by **6.30pm (AEST) Tuesday 7 June 2022** – for changes to your personal details not requiring proof of ID, either by contacting Customer Services or online.

\*We'll continue to accept contributions (other than by direct debit) and rollovers in after 3 June 2022. We expect processing to members' ANZ Smart Choice Super accounts to start from Monday 6 June 2022. Amounts will be processed effective the date received, and invested in accordance with the 'Your new investment options' on pages 3–5 of the enclosed Reference Guide and as detailed in your enclosed Letter.

Any direct debit payment currently active in your Integra Super account will not be transferred to your ANZ Smart Choice Super account as this feature is not available with this product. Your last deduction for direct debit payment to your Integra Super account will be made on 1 June 2022.

We cannot process the below transactions in ANZ Smart Choice Super using the relevant Integra Super form if received after the cut-off date:

- an investment switch, if received after **5pm (AEST) Wednesday 1 June 2022**
- a beneficiary nomination and/or withdrawal, if received after **5pm (AEST) Friday 3 June 2022**.

In this case, you'll need to resubmit your request by logging into your online ANZ Smart Choice Super account at [www.anz.com/smartchoiceaccess](http://www.anz.com/smartchoiceaccess) or by contacting Customer Services.

The last date a completed Personal Advice Form can be accepted by us to arrange a one-off Personal Advice Fee to be deducted from your Integra Super account for personal financial advice is **Friday 13 May 2022**.

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**FOR MORE INFORMATION CONTACT CUSTOMER SERVICES ON 1800 353 667 WEEKDAYS BETWEEN 8.30AM AND 6:30PM (AEST) OR EMAIL [CLIENT@ONEPATHSUPERINVEST.COM.AU](mailto:CLIENT@ONEPATHSUPERINVEST.COM.AU)**

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