



Retirement Portfolio Service  
OnePath Custodians Pty Limited ABN 12 008 508 496  
Trustee of the Retirement Portfolio Service (Fund)

**Responses to member questions not answered during the 2024 financial year Annual Members' Meeting.**

**Important information:** The responses to member questions may contain general advice that does not take into account your objectives, financial situation or needs. Before you act on any general advice, you should consider whether it is appropriate to your individual circumstances. Before making any investment decision you should obtain and read the Fund's product disclosure statement which is available at <https://www.onepath.com.au/> or by calling 133 665. Past performance is not an indicator of future performance.

**1. Can we open a transition to retirement account and still work full time?**

You can start a transition to retirement pension at age 60. There are no restrictions on how many hours you need to work to qualify. Each year, you can withdraw between 4% and 10% of your starting balance, or the same percentage of your balance as of July 1 in following years.

**2. If we missed the chance to register for the ANZ and OnePath Superannuation Class Action Settlement, what can we do now?**

From 15 November 2024, potential group members were sent a Notice of Proposed Settlement via email or post. The Notice provided instructions to potential group members on steps they need to take to be eligible to receive a share of the settlement, if it is approved. If you did not receive that notice, it is likely you were not identified as a potential group member in the class action.

The deadline for group members to register was 3 February 2025. That deadline was set by the Federal Court and generally, registrations will not be accepted after that deadline. If you are a group member, you should read the Notice of Proposed Settlement you received carefully as it contains information about the registration process and group members' legal rights.

If you have any enquiries about the class action, please contact the dedicated support team operated by Deloitte (engaged by Slater & Gordon to assist on this class action) on 1800 979 608.

**3. 1. Can one choose a preferred investment vehicle for their super?  
2. Can one borrow against their super to start a business?  
3. What are you doing to offset the high fund costs vs the returns?**

1. Whether you're an employee, contractor or self-employed, you can usually choose which fund you want your superannuation contributions (including your super guarantee contributions) to be paid into. There are different types of super funds, including Industry funds, Public sector funds, Retail funds, Corporate funds and SMSFs. To choose one that suits your situation and maximise your retirement savings, consider their administration fees, insurance, member

benefits, as well as performance and investments options. For example, you may opt for higher returns (with higher risks) or greater security (with lower risks).

2. Unlike property and shares, individuals cannot generally borrow against their super to start a business or fund any other purpose. Amounts held in superannuation are protected property and cannot generally be accessed by lenders. Therefore, lenders will not generally allow an individual's super account to be held as security for lending purposes. Although this rule may seem restrictive, the benefit is that super is protected in the event of bankruptcy and so assets are safeguarded for retirement.

3. The ANZ Smart Choice funds have performed ahead of their investment return objectives for the 10-year period to 31 December 2024. The funds have also achieved performance at a gross level for this period that is broadly in line with the returns of their respective benchmarks. However, long term peer relative performance for the ANZ Smart Choice funds has generally lagged the median peer in the SuperRatings Crediting Rate survey. To help address this, we have made a number of recent changes to the investment approach for the Smart Choice funds which has seen a turnaround in peer relative performance. In the 1-year period to 31 December 2024, peer relative performance has been strong with the majority of the Smart Choice Life Stages funds performing above median in the SuperRatings Crediting Rate survey.

#### **4. Why is this fund not in the top performing funds?**

The ANZ Smart Choice funds have performed ahead of their investment return objectives for the 10-year period to 31 December 2024. The funds have also achieved performance at a gross level for this period that is broadly in line with the returns of their respective benchmarks.

From a peer relative perspective, longer term peer relative performance for the ANZ Smart Choice funds has generally lagged the median peer in the SuperRatings Crediting Rate survey. To address this, a number of recent changes to the investment approach for the Smart Choice funds have been introduced which has seen a turnaround in peer relative performance. In the 1-year period to 31 December 2024, peer relative performance has been strong with the majority of the Smart Choice Life Stages funds performing above median in the SuperRatings Crediting Rate survey.

#### **5. Why was I never informed about the case with Slater and Gordon about OnePath?**

If you were identified as a potential group member in the class action, you would have received a Notice of Proposed Settlement between November to December 2024. If you did not receive that notice, it is likely you were not identified as a potential group member in the class action.

#### **6. Are there any plans to integrate Super with ANZ's new ANZ Plus platform? Many members who have Super with ANZ but have now switched to ANZ Plus could benefit from viewing and managing their super via the new app?**

ANZ Smart Choice Super is currently available via ANZ Internet Banking and the ANZ app. Currently, these platforms are used by the majority of ANZ banking customers. ANZ and OPC work closely together on future developments and this may be something considered in the future.

**7. How does Super help the younger generation and why are amounts being deducted as part of charges?**

We work to ensure your super benefits you in meaningful ways. Your contributions are invested to grow your balance over time, helping you build the savings you need for retirement. Our fees cover the costs of looking after and investing your super and are competitive and transparent, so that more of your money stays in your account. You also have access to tools, calculators, and educational resources to help you make informed financial decisions, and insurance options are available to help protect you and your loved ones.

Finally, we have a legal and fiduciary responsibility to manage your super in your best financial interests. This includes overseeing compliance, operations, and making decisions that prioritise the needs of our members at every stage of life to help provide the retirement lifestyle our members want.

**8. Does this superannuation fund provide funding to coal producers or high greenhouse gas producers?**

While we consider many factors when choosing investments, we don't prioritise any investments because of sustainability considerations alone.

New legislation now requires us to assess and report on climate risks and adopt targets to lower portfolio carbon emissions. This means going forward, OnePath products may have less exposure to coal, oil, and gas-related companies. That said, we believe engaging with companies is more effective than simply selling our shares to reduce emissions. Selling to less sustainability-focused investors could just take the pressure off companies to act.

Instead, we actively work with select high-emission companies where we have influence to encourage change, and we plan to expand this approach as we strengthen our risk assessments.

**9. Please comment about the insider trading allegations. Investors have alleged that they were misled about insider trading claims involving a senior employee at Insignia Financial (formerly IOOF). This has led to a class action lawsuit, with investors claiming significant losses due to Insignia's failure to disclose misconduct.**

Insignia Financial successfully defended the allegations made by Shine Lawyers (all of which were historical, relating to matters which are more than a decade old). On 20 December 2023, Justice Anderson of the Federal Court delivered his judgment in the class action against Insignia Financial (formerly IOOF) and ruled in Insignia Financial's favour.

Shine Lawyers did not file an appeal or take any further action in the matter. That means the class action will not proceed any further.

**10. Please comment - Insignia has also faced scrutiny from the 2018 Royal Commission into Misconduct in the Banking, Superannuation, and Financial Services Industry, which has impacted its reputation and share price.**

The uplift of our risk and governance capability continues to be an area of focus. Pleasingly, we announced the appointment of Danielle Press as Chair and Non-Executive Director of Insignia Financial's trustee boards late last calendar year. Ms Press joins the Insignia Trustees with more

than 30 years' experience across the financial services industry, most recently as a Commissioner at ASIC between 2018 and 2023.

- 11. It looks like marketing and advertising expenses are taken out of our accounts, claiming that it is necessary to get more members. More members, I would have thought, would increase the company's profits (from fees) rather than our returns, so why are these marketing costs taken out of our portfolios rather than from company profits?**

Marketing expenses are not deducted from member accounts and are incurred by the Trustee, OnePath Custodians, in a corporate entity capacity. OnePath Custodians charges administration fees to members in line with the fees disclosed in the relevant Product Disclosure Statement for each product within the Retirement Portfolio Services Superannuation Fund (RPS). Marketing expenditure is an operating expense and is paid out of the administration fee revenue that the trustee receives from RPS after fees are paid by members - meaning it is paid from OnePath Custodians' profit. An increase or decrease in Marketing expenditure reduces or increases the profit of the trustee, it doesn't change the fees paid by members.