

# ASF ALTERATION FORM HAS BEEN UPDATED

**19 May 2021**

## WHAT ARE THE CHANGES?

We previously advised in the Adviser Insights on 7 April 2021, that we were in the process of updating the Adviser Service Fee (ASF) Alteration form and would accept, by email, the current completed form until such time it was updated.

The updated ASF Alteration form will be available from **24 May 2021** and will include instructions that a completed form can be scanned and emailed to us.

For Advisers, please email a scanned copy of the completed form to: **[adviser@onepath.com.au](mailto:adviser@onepath.com.au)**

## WHAT IS THIS FORM USED FOR?

The purpose of this form is to be able to establish, update (including increase or decrease), or remove an Adviser Service Fee arrangement.

An ASF is optional, agreed between the client and their financial adviser for personal financial advice services provided to them. The amounts nominated are deducted from the client's account as per the instructions completed and signed by both the client and adviser in the form.

## WHICH PRODUCTS ARE IMPACTED?

- OneAnswer Frontier Investment Portfolio
- OneAnswer Frontier Personal Super
- OneAnswer Frontier Pension
- OneAnswer Frontier Pension TTR
- OnePath OneAnswer Investment Portfolio
- OnePath OneAnswer Personal Super
- OnePath OneAnswer Allocated Pension
- OnePath OneAnswer Allocated Pension TTR
- OnePath OneAnswer Term Allocated Pension
- ANZ OneAnswer Investment Portfolio
- ANZ OneAnswer Personal Super
- ANZ OneAnswer Allocated Pension
- ANZ OneAnswer Allocated Pension TTR
- ANZ OneAnswer Term Allocated Pension

**[onepath.com.au](https://onepath.com.au)**

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## WHERE CAN I OBTAIN A COPY OF THE FORM?

The ASF Alteration Form will be available to advisers:

- for their clients' OnePath (including OneAnswer) products, from the 'forms and brochures' section by logging into Adviser Advantage online at **[onepath.com.au/superandinvestments](https://onepath.com.au/superandinvestments)** or by logging into Account Access and selecting the online form from **Transaction options > Adviser Service Fee Maintenance form**.
- for their clients' ANZ OneAnswer products, by contacting Adviser Services.

## ANY QUESTIONS?

Please:

- call Adviser Services on **1800 804 768**, weekdays between 8.30am and 6.30pm (AEST)
- email us at **[adviser@onepath.com.au](mailto:adviser@onepath.com.au)**
- speak with your IOOF Client Solutions Manager (CSM).

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