END OF FINANCIAL YEAR 2019 – STATEMENT AVAILABILITY

SEPTEMBER 2019

End-of-year (EOY) statements for most products will be progressively available for you to securely view and download online from early August onwards.

ONLINE AVAILABILITY FOR 2019 ANNUAL STATEMENTS

How can 2019 annual statements be viewed online?

To login, go to onepath.com.au/member

- Under Customer login:
 - select login to access your secure account area
 - enter your unique Online User ID
 - enter your password

Please note that statements for OneCare Super and Leading Life Super are not available online.

When will you receive your 2019 annual statements?

Hard copies will be progressively mailed to members/investors from mid-August to late September.

Mailing dates

The expected mailing dates are outlined below. We will keep you informed of any changes as they occur.

Product	Section 290-170 Notice	PAYG Payment Summary	Member/client statement
OneAnswer Frontier Personal Super OneAnswer Personal Super	Mid-July	N/A	Late August to early September
OneAnswer Frontier Pension OneAnswer Pension	N/A	Before 14 July	By the end of September
OneAnswer Frontier Investment Portfolio	N/A	N/A	Quarterly statements: late July to early August
OneAnswer Investment Portfolio			Tax Statements: mid to late August
Integra Super	Mid-July	N/A	By the end of September
OptiMix Superannuation	Mid-July	N/A	Early September
OptiMix Pensions	N/A	Before 14 July	By the end of September



Product	Section 290-170 Notice	PAYG Payment Summary	Member/client statement	
OptiMix Trusts	N/A	N/A	Quarterly Statements: late July	
			Tax Statements: mid to late August	
Wholesale Trusts	N/A	N/A	Quarterly Statements: mid to late July	
			Tax Statements: mid to late August	
OnePath Immediate Annuity	N/A	Issued with statement	Before 14 July	
OnePath Allocated Annuity & Integra Pension	N/A	Before 14 July	Mid to late August	
OnePath Deferred Annuity	N/A	N/A	Early September	
Investment Savings Bond	N/A	N/A	Late September	
Future Plans & Pooled Investment Plan	N/A	N/A	Early September	
OneCare Super	Mid-July	N/A	Late August to early September	
Leading Life Super	Mid-July	N/A	Mid-August	

Further information

If you have any questions or require further information, please contact Customer Services for the relevant product, as outlined in the table below:

Product	Phone number	Hours (weekdays AEST)			
OneAnswer Personal Super	133 665	8.30am - 6.30pm			
OneAnswer Pensions					
OneAnswer Investment Portfolio					
OnePath Annuity (other than Immediate) and Pensions					
Investment Savings Bond					
Integra Super					
OnePath Immediate Annuity	133 667	8.30am – 6pm			
Future Plans					
Pooled Investment Plan					
OneCare Super					
Leading Life Super					
Wholesale Trusts	1800 031 810	9am – 5pm			

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