

# END OF FINANCIAL YEAR – CONTRIBUTION CUT-OFF DATES

## April 2024

With the end of 2023/24 fast approaching, don't forget to make your super contributions in time for them to be accepted for this financial year. How you can do this is detailed below.

## CONTRIBUTIONS

To ensure contributions for the 2023/24 financial year are received in time, please forward all contributions as soon as possible and no later than the cut-off times specified in the 'Payment cut-off dates and times' section on the next page. There are different cut-off times applying depending on how contributions are paid.

**Contributions received after these cut-off times, will be processed in the following 2024/25 financial year.**

## SOME IMPORTANT THINGS TO KNOW:

- Contributions cannot be made in person at any of our offices.
- Cash is not accepted as a method of payment for contributions.
- Contributions made by cheque must be posted to: GPO Box 5306, Sydney NSW 2001. Please make cheques payable to 'OnePath Custodians'.
- Contributions must include all associated documentation.
- All contributions must include the correct Contribution Code for Electronic Funds Transfer (EFT) and BPAY® (Registered to BPAY Pty Ltd ABN 69 079 137 518).

## Payment methods accepted

Payment methods accepted for the financial year ending 30 June 2024 are detailed below.

Product	Cheque*	Direct Debit (one-off)	EFT*	BPAY*^
OneAnswer Frontier Personal Super	Yes	Yes	Yes	Yes

\* Employers are required to make contributions that are compliant with SuperStream. We can accept contributions via BPAY and EFT (depending on the Product) but they may only be considered SuperStream compliant if they are accompanied by a contribution transaction request message in the required SuperStream format. Employers cannot submit cheques.

^ Please note there is no need to forward your BPAY receipt number.

## Payment cut-off dates and times

### All OnePath products

Payment Method	Cut-off dates and times for 2024
Cheques and associated documentation	Must be received* by us by <b>5pm on Friday 28 June 2024.</b>
Direct Debit	All Direct Debit requests must be submitted no later than <b>5pm on Tuesday 25 June 2024.</b>
BPAY and Internet banking (EFT) payments	To ensure BPAY and EFT contributions are received* before the end of the financial year, BPAY and EFT instructions must be submitted no later than <b>4pm# on Tuesday 25 June 2024.</b> Otherwise, contributions may not be received until the new financial year. Some financial institutions may take more than 3 business days to process BPAY transactions. You need to consider this when making last minute contributions.

\* Note, cheques and associated documentation must be posted in a timely manner to ensure they are received by us by the cut-off time. **Otherwise, the contributions will be processed in the next financial year.**

# You need to check with your financial institution for their cut-off time.

## New business applications

For OneAnswer Frontier Personal Super accounts started with contributions (not internal transfers), new business applications with all associated paperwork and requirements must be received by mail **before 5pm on Wednesday 26 June 2024**. Mail to: GPO Box 5306 Sydney NSW 2001.

If a Personal Super new business application includes a transfer from another OneAnswer account, we recommend all correctly completed documentation be received by us no later than **5pm on Tuesday 25 June 2024**.

## What effective date will contribution(s) be processed?

The effective date contribution(s) will be processed are disclosed as follows:

- OneAnswer Frontier Personal Super - in the Product Disclosure Statement (PDS) or Member Guide (Additional Information), available online at [onepathsuperinvest.com.au](http://onepathsuperinvest.com.au) under the 'Forms & Brochures' section.

You can also contact Customer Services for a copy.

## A reminder about contributions caps

It is important that you are aware of your contributions limits and ensure that they don't exceed the caps. We recommend you speak to your financial adviser for details or refer to the ATO website at [ato.gov.au](http://ato.gov.au).

## CONTACT US

If you have any questions or require further information, please contact Customer Services:

Product	Phone number	Hours (weekdays, AEST/AEDT)	Email address
OneAnswer Frontier Personal Super	133 665	8.30am – 6.30pm	<a href="mailto:client@onepathsuperinvest.com.au">client@onepathsuperinvest.com.au</a>

This information is issued by OnePath Custodians Pty Limited (ABN 12 008 508 496, AFSL 238346, RSE L0000673) (OPC) as the trustee of the Retirement Portfolio Service (RPS) (ABN 61 808 189 263) (RPS) and the issuer of OneAnswer Frontier Personal Super which is part of the RPS.

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