OnePath commits to the Insurance in Superannuation Code of Practice

OnePath Custodians Pty Limited (‘OPC’), the Trustee of OnePath superannuation products and the Retirement Portfolio Service*, is pleased to announce its adoption of the voluntary Insurance in Super Code of Practice.

The aim of the Code is to provide greater understanding, clearer accountability and consistency of delivery across the superannuation industry in relation to an important aspect of members’ superannuation benefits – their insurance. The new standards will also provide members with better information in relation to their insurance via simplified disclosure and improved member communications.

In addition, the Code aims to ensure that member’s retirement savings are not inappropriately eroded by insurance fees.

The Code can be accessed using the following link:

INSURANCE IN SUPERANNUATION VOLUNTARY CODE OF PRACTICE

We see the Code as a positive step for the superannuation industry and we embrace the opportunity for change, but more importantly to improve the member experience.

OPC, through its parent company ANZ, actively participated in the industry’s Insurance in Superannuation Working Group to develop the Code, and were one of the first retail super funds to announce their adoption of the Code.

OPC already complies with a number of the requirements of the Code, and has commenced a further program of work to implement the additional Code commitments by the required date. A full Transition Plan was published by OPC prior to 31 December 2018, as required by the Code. The Transition Plan was updated as part of our analysis of current compliance at June 2019 and will be reviewed annually. A copy of the Transition Plan can be accessed on our Insurance in Superannuation page.

* The following products are issued from the Retirement Portfolio Service:
  - Grow Wrap Super and Pension Service
  - PortfolioOne Super and Pension Service
  - OnePath branded products previously issued under the OnePath MasterFund, including but not limited to, OneCare Super, OneAnswer Personal Super, OneAnswer Frontier Personal Super, OptiMix Superannuation, Integra Super.

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The information in this Update is issued by OnePath Custodians Pty Limited (ABN 12 008 508 496, AFSL 238346, RSE L0000673). For further information contact Customer Services on 133 665 or 133 667.